

Information about the protection of personal data on the web regarding the consent and approval to processing of personal data for the company's marketing purposes

Dear Clients,

In this memorandum we would like to provide you with detailed information on processing your personal data for marketing purposes. We want to explain you why you are asked to consent to processing of your personal data for marketing purposes.

The main purpose of this processing is to provide you with the latest information on current and/or new products and services as well as those of our business partners. Next goal is to provide you with time-limited offers and practical information in written or electronic form. We strive to create tailor-made bids based on segmentation and profiling and present only relevant product and service offerings so that you are not flooded with offers for products that you already have or that do not meet your needs.

Given that the European Parliament and the EU Council Regulation 2016/679, on protection of individuals with regard to the processing of their personal data and on free movement of such data, which shall enter into force on 25 May 2018 and shall repeal Directive 95/46 / EC, it is necessary that that you provide us with a new approval that shall meet the new requirements.

Please read the below mentioned personal data processing information that we have prepared in the form of questions to make this information memorandum as clear and practical as possible in terms of searching for information. If you have any questions or comments concerning your consent or approval you provide us with, please call our line: +421911416190 Or send an email to: skg@skunkaga.com.

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1. Who is the administrator of your personal information?

The Administrator of your personal data is the company that determines the purpose and means of processing your personal data. For marketing purposes, the administrator of your personal data is the company: SKUNKAGA s.r.o..

2. WHAT PERSONAL DATA ARE PROCESSED?

For marketing purposes, we process the following categories of personal information that help us to determine the range of products and services you might like and that address your needs.

- Basic identification data - name, registered office, date of birth, home address.
- Contact details - phone number, e-mail address.
- Socio-demographic data - statistical data on age, gender, education, employment, number of children.
- Product and service usage information - what services you have had with our company, information about using the Internet customer area. Based on these data, we can help you to find the right products and services.
- Information from phone call records or other interactions we have had with you, such as email, chat, SMS.
- Geolocation data - geolocation data from a web browser. These data can usually be used to recommend contact to the nearest broker or branch.

3. WHAT SOURCES DO YOUR PERSONAL DATA COME FROM?

The personal data listed in the previous paragraph are obtained directly from you. These personal details are listed in the client's contract, or you have listed them on other documents.

Personal data may also come from publicly available sources, registers, and records, for example from a business register. Your personal information may also come from third parties who are authorized to deal with them.

4. WHAT PURPOSE DID YOU PROVIDE YOUR CONSENT/APPROVAL FOR?

You have provided your consent/approval for marketing purposes, which include the following activities:

- Offer of products and services. Based on your consent we may provide you with offers in electronic form, in particular in the form of e-mail messages or messages sent to mobile devices via a telephone number, through a web-based client zone, in writing or by telephone,

- automated processing of personal data to tailor the business offer to your individual needs,

- Market research and customer satisfaction surveys of used products and services.

Consent granted for marketing purposes is voluntary. However, it is essential for us to be able to send you individual offers of products and services as well as those of our business partners. Without such consent, we cannot provide individual offers of products and services.

5. WHY IS PROFILING AND AUTOMATED DECISION MADE?

Our company is trying to provide customized product and service offerings. For this reason, your personal data is profiled with your consent. For this purpose, we use automated information systems, web applications, or calculators. Based on this we send you individualized news and offers of products and services of our company.

Automatic personalizing (profiling) of your personal information will help us to understand your needs better, estimate future action, and adapt our products and services accordingly.

6. HOW LONG WILL YOUR DATA BE PROCESSED?

You have given your approval to our company for the duration of the contractual relationship and for the next 10 years from the termination of such a contractual relationship or until the moment when you withdraw your approval.

If you are not, nor will you become a client of our company, your approval will be valid for 10 years from the

date you provided us with it or up to the moment you withdraw it.

Upon expiry of the relevant time, your personal information will be erased, but only to the extent and for purposes for which the approval is not required under the law.

7. WHO ARE OUR BUSINESS PARTNERS?

You have also agreed to the product offerings and the submission of your personal information to our selected business partners. Our business partners also comply with the privacy policy and have entered into a personal data processing agreement with us.

8. WHO CAN YOU HAVE ACCESS TO YOUR PERSONAL DATA?

Access to personal data and their processing for marketing purposes may also be available for other entities that process personal data, intermediaries whose role is to

provide services to our company. For example, this may be external companies that manage our systems or other services to ensure the proper functioning of the company and the processing of personal data for marketing purposes. With these intermediaries, we have a personal data processing agreement, according to which they are required to adhere to strict privacy policies.

9. WHAT ARE YOUR PERSONAL DATA PROCESSING RIGHTS?

Proper processing of your personal data is important for companies in the Slovak Republic and their protection is a complete matter. When processing personal data, you can claim the following rights:

Information on the processing of your personal data

The information shall include, in particular: the identity and contact details of the administrator, his representative and the potential person responsible, processing purposes, category of personal data concerned, the recipient or categories of recipients of personal data concerned, transfer of personal data to third countries, period of retention of personal data, a list of your rights, an opportunity to contact the Privacy Office, the source of the processed personal data, information on whether and how the automated decision making and profiling take place.

Right of access to personal data

You are entitled to obtain a confirmation whether your personal data is processed or not, and if so, you have to access the information being processed, categories of personal data concerned, recipients or categories of recipients, the period of retention of personal data, as well as the right to obtain information about your rights. Just file a complaint to the Personal Data Protection Authority, ask for information on the source of personal data, information on whether the automated decision making and profiling is done, information and guarantees for transfer of your personal data to a third country or an international organization. You have the right to be provided with copies of the processed personal data.

Right for correction or changes

Do we process your outdated or inaccurate personal data? Did you change your home address, for example? Please let us know and we will fix the personal data.

Right of deletion (right to be forgotten)

In some legally prescribed cases, we are required to delete your personal information upon your instruction. However, each such an application is a subject to an individual assessment because SKUNKAGA s.r.o. is entitled and/or has a legitimate interest in retaining your personal data.

Right to restrict processing

If you want your personal data to be processed solely for the most essential purposes or you want to block personal information.

Right to data portability

If you wish to provide your personal information to another company, we will transfer your personal data in the appropriate format to an entity designated by you, provided that there are no legal or other significant obstacles to it.

Right to oppose and automated individual decision making

If you find out or you believe that we process your personal data in violation of privacy or non-compliance, please contact us to ask us for an explanation or removal of an inappropriate state. You can also oppose directly against automated decision-making and profiling.

Right to file a complaint to the Office for the Protection of Personal Data

You may, at any time, contact your supervisor, the Office for Personal Data Protection of the Slovak Republic, located at Hraničná 12, 820 07 Bratislava 27, with your complaint or complaint regarding the processing of your personal data.

Where can you claim rights and will you be charged?

You can apply the individual rights in the company by telephone on the line: ;421911416190 by sending an e-mail to: skg@skunkaga.com or by a written application sent to the registered office of the company or to the correspondence address: SKUNKAGA s.r.o., Janka Kráľa 738/12, 905 01 Senica

All the information and statements concerning rights you apply for shall be provided free of charge.

How long will it take to get the response from the company?

We will provide you with the comments and possible information about the measures taken as soon as possible, but not later than within one month. If necessary, and given the complexity and number of applications, we can extend this period up to two months. We will inform you about the extension, including the reasons.

10. HOW CAN YOU REVOKE THE CONSENT TO PROCESSING OF PERSONAL DATA?

Consent to the processing of your personal data is based on the principle of voluntariness. This means you can withdraw it at any time. Do you not want to continue receiving offers of products and services from our business partners? We are sorry, but we fully respect your decision.

What shall a revocation of the consent contain?

- Who placed the revocation. Please state your name and surname, home address, and date of birth so that we can identify you.
- Whom is this revocation of consent addressed to. You can address all branches or, if you want to keep sending selected offers, specify only those you want or do not want to allow to contact you further.

■ Information, that you wish us not to process your personal data. If you wish to receive only the selected offers, please indicate which offers they are so that we are able to meet your requirements.

■ Your handwritten signature

How do I send the revocation?

■ Revocation of the consent to processing your personal data for marketing purposes shall be sent in written form, in order to be provided with a proper record of being sent. Do not forget to sign it.

■ In form of a written declaration sent to the registered office of the company or to the company's correspondence address.